

Dyana E. Young

Senior Associate

Ms. Dyana Young is a senior healthcare consultant with more than 20 years of experience in information technology management in both executive leadership positions and consulting. Her expertise includes interim leadership, planning, system selection, contract negotiating, project management, workflow redesign, and major system implementations.



Subject Mater Expertise

- IT Strategic Planning
- Project Planning and Implementation Management of Clinical and Financial Systems
- System Selection, Including Requirements Gathering, RFP Development, Evaluation Process / Tool Development, and Contract Negotiation
- Electronic Health Record (EHR) Implementation Planning and Program Management
- Staff Development and Mentoring

Representative Client Experience

Served as the Interim Vice President, CIO responsible for the Information Services, Network Services, Ambulatory EMR, and Health Information Management departments. Developed the strategic plan to implement the EHR in both the medical center and physician practices. Led the due diligence effort to transition the information technology leadership to the corporate division of a regional healthcare delivery system.

Served as Interim Director of Applications at a mid-Atlantic hospital. Managed day to day support of the clinical applications team, including project management of numerous implementations. Stabilized the eMAR / Point of Care project resulting in the hospital-wide rollout of bedside medication scanning and validation process. Led the clinical documentation project to revise both nursing and ancillary documentation to support interdisciplinary care. Worked with senior management to develop the project plan for the replacement hospital IT system relocation and application redesign.

Senior Consultant to develop the Request for Proposal for an Enterprise Laboratory Information System, including writing of the RFP document, vendor demonstrations with scripted scenarios, facilitating site visits, and creating a scoring methodology. Led the evaluation committee through an open and transparent selection process.

Project Manager for the integration testing, user training, and application roll-out of nursing documentation. Developed current and future state documentation, and super-user training. Supported the go-live command center and post go-live transition to the application support team.

Prior Experience

Prior to working with HCIC and consulting independently, she worked in leadership positions in community and multihospital health systems. This includes serving as Regional Manager, Clinical Systems at Baycare Health System in Southwest Florida; Associate Chief Information Officer at University of Maryland Medical System; Assistant Vice President at Carroll Hospital Center in Westminster, Maryland; and Director, Information Services at DePaul Medical Center in Norfolk, Virginia.

Education / Affiliations

Ms. Young received a Bachelor of Science degree in Public Administration with an emphasis on Public Health Administration from Christopher Newport University. She is also involved in local and national professional groups, including College of Healthcare Information Management Executives (CHIME), Healthcare Information & Management Systems Society (HIMSS) and the Maryland and Florida chapters of Healthcare Information & Management Systems Society.

Associated with HCIC since 2005

10/2013